President Holbrook Addresses CEMM

Karen A. Holbrook, President of The Ohio State University, spoke to the CEMM Board Members on August 22nd. Dr. Holbrook is a very strong supporter of outreach and engagement programs such as the CEMM.

During the luncheon meeting she sincerely thanked the CEMM member companies for their role in providing a strong economic base to our communities and for their involvement at The Ohio State University. She addressed the challenges of managing communications and directing limited resources which are the same issues that challenge the leaders of our manufacturing enterprises.

We thank Dr. Holbrook for her very warm and informative presentation to the board members of the CEMM.

Jim Gimeson, Vice President of Manufacturing at The Longaberger Company, presented Dr. Holbrook a gift Longaberger basket with the names of all of the 18 CEMM member companies engraved on the lid. Dr. Holbrook was very pleased with the Longaberger basket as this excerpt from her thank you letter indicates:

“I can’t begin to tell you how pleased I am to have the magnificent desktop basket with the engraved list of the companies involved in CEMM. It is absolutely beautiful, very personalized, and very special. I have it in my office on my main conference table, and it has been scrutinized by just about everybody who has come in the office.

They all agree that it is a magnificent piece of work and certainly a lovely gift. Please extend my appreciation to all members of the organization for the gift and, most importantly, for the important work that you do.”

Mark Your Calendars Now!
Future Quarterly Seminars:

November 14, 2003
February 20, 2004
May 7, 2004
August 27, 2004
November 12, 2004
TI Automotive Shares with Manufacturing Community

Mike Tanner, Group Plant Manager for TI Automotive Systems, was the guest speaker at APICS in September. Mike’s subject was, “A Journey into Lean Manufacturing - the Struggles and Benefits”. During the dinner meeting, Mike shared how his organization evolved the process, their struggles and the roadblocks along the way toward implementation, and the benefits derived from successful completion of lean.

Mike has operational responsibility for 11 manufacturing facilities in seven states and in Mexico City. He has a BS and MA from The Ohio State University and has made presentations to APICS chapters in Michigan and to the CEMM.

TI Automotive joined the CEMM in 2003 with Mike as the board member.

Welcome to Peg Pennington

Peg Pennington has recently joined the CEMM as the Administrative Manager. Peg’s primary responsibilities will be the coordination of the Southside Manufacturers’ Forum and outreach and engagement activities.

Peg joined OSU four years ago as an adjunct faculty in the Department of Management Sciences. She teaches Introduction to Operations at Fisher College of Business in both the graduate and undergraduate programs. Peg is also Board Member of the Columbus Chapter of APICS. She has over 12 years of industry experience from NCR Corporation in Dayton, Ohio and Liebert Corporation in Columbus.

She brings a great deal of enthusiasm to CEMM. Please join us in welcoming Peg. You can reach her at 614-292-3081 or at pennington_84@cob.osu.edu

CEMM Calendar

Upcoming Events:
Oct. 22: Glass Industry Leaders Forum
Oct. 29: Tosoh SMD Feedback Session
Oct. 31: Roxane Labs Feedback Session
Nov. 4: Southside Manufacturers Forum
Nov. 14: Professional Development Seminar
Dec. 2 & 4: Honor Students Presentations on Employee Handbooks
Dec. 12: Lean Leaders Networking Forum

Past Events:
Sept. 9: T. Marzetti Feedback Session
Sept. 23: Southside Manufacturers Forum
Oct. 10: MBA students tour Longaberger
Oct 14: Honors students begin reviewing Employee Handbooks for Longaberger, Crane Products, TimberTech, BI/Roxane and Tosoh SMD

MBA Rankings

Fisher College of Business’s MBA program was ranked 25th in the world - 9th among public schools by The Wall Street Journal. Over the past 10 years, all of the rankings publications have consistently placed our program among the top 10 business schools at any U.S. public university.

These rankings are based solely on surveys of more than 2,000 corporate recruiters. This year’s results reflect an increased focus on ethical accountability. Fisher College was recognized as one of a select group that is developing initiatives to build a culture of honesty and integrity on campuses. This is just one more way that our programs are relevant to the business community.
CEMM Member Companies only are invited to attend the morning session of the next Professional Development Seminar.

Date:     Friday, November 14, 2003  
Time:   10:30 a.m.  
Location:  140 Pfahl Hall, Fisher College of Business  

“Exploring Lean Manufacturing Experiences in a Tradition Based, Mass Production Environment”

Oasis Corporation has been a worldwide leader in the design and manufacture of water coolers and small-refrigerated appliances since 1910. Oasis Corporation boasts 6 manufacturing facilities in North America and Europe. Its products have brought innovation, quality, and value to the bottled and point of use water consumer.

In recent years significant change has come to Oasis through foreign competition, retail market pressures, and government regulations.

As the company faces a changing business landscape, Lean Manufacturing methods were applied to one of its more stable product families. The goal for a small team at Oasis was to create a Lean Value Stream within a traditional mass production environment.

The goal of this presentation is to review the challenges, share the lessons, and warn of the pitfalls involved with a Lean Manufacturing implementation in organizations with a strong history, and a changing future.

Paul Bedell is Director of Lean Manufacturing for Oasis Corporation. Paul has 17 years of Manufacturing Management experience in the water treatment and dispensing industries. Paul has recently been certified as a Lean Manufacturing Manager through the Fisher College of Business and Productivity Inc.

Don Bennett is Lean Production Coordinator for Oasis Corporation. Don has spent the past 15 years with Oasis, and has held positions in assembly, production management, and production planning. Don is also a member of the Oasis Continuous Improvement Office, a team that is focused on the development of a Lean Value Stream within the Oasis Organization.
All Manufacturing Managers are invited to attend the afternoon session of the next Professional Development Seminar.

Date: Friday, November 14, 2003
Time: 1:00 p.m.
Location: 140 Pfahl Hall, Fisher College of Business

“Global Supply Chain Strategy”

In today’s global economy the manufacturing supply chain must reflect the vision of the company to be successful in achieving market leadership and financial growth. Diebold, Incorporated is converting its vision into a global supply chain strategy which integrates the market needs, product management & design, supplier sourcing, manufacturing core competencies, and facility location. Optimization of key factors which include global location, delivery lead-time, quality, country taxes, labor cost, capital employed, import duties, exchange rates, and a low cost supply base are critical to achieve the vision.

Diebold, Incorporated is a global leader in providing integrated, self-service delivery systems and services. Diebold employs more than 13,000 associates with representation in more than 88 countries worldwide and is headquartered in North Canton, Ohio, USA. Diebold reported revenue of $1.9 billion in 2002 and is publicly traded on the New York Stock Exchange under the symbol ‘DBD.’

Tom D’Amico, Senior Vice President at Diebold, Inc., is responsible for worldwide manufacturing, quality and global procurement. He has more than 20 years of business and manufacturing leadership experience, including extensive expertise in lean manufacturing, supply chain management, operations improvement, manufacturing systems implementation, and new product development.

Tom began his career at Procter & Gamble as a production line team leader and then department manager, responsible for manufacturing well-known consumer brands. While at Coopers & Lybrand, Tom held the position of consulting manager, and conducted operations improvement projects for major Wall Street financial institutions, as well as conducting lean manufacturing implementations throughout the U.S.

At Diebold Tom and his team have implemented many improvement initiatives, including: 5S, Kanban, Kaizen events, Poka-yoke, Demand Flow Production, waste elimination, quality improvement, procurement cost savings, and operational metrics to significantly improve performance. Recently, Diebold provided voting machines for the entire state of Georgia, which resulted in a highly successful election event, with a better than five sigma machine performance rate. These machines were produced using lean techniques. Also, Tom actively promotes leadership values, learning and teamwork within the organization to achieve world-class results.

Tom attended St. John’s University where he earned a B.S. in Physics. He also holds a B.S. in Industrial Engineering from Polytechnic University in New York City.
CEMM Member Companies’ Products Displayed at OSU

Since January 2003, the large glass display case in the Management Sciences Department in Fisher Hall has been devoted to displaying the products and advertisements of CEMM Member Companies.

Mettler Toledo recently provided a large variety of products to exhibit. Todd Manifold, General Manager Industrial Business Unit and CEMM Board Member, agreed to provide samples of products and promotional materials from their product line of analytical instruments, precision balances, retail scale systems and industrial weighing systems. Mettler Toledo is the world’s largest manufacturer and marketer of weighing instruments for use in laboratories, industrial and food retailing.

In June, The Scotts Company provided the CEMM with a large variety of products used for lawn care and gardening. Ken Elsbury, Director of North American Manufacturing and CEMM Board Member, ensured that we were stocked with enough Miracle-Gro, Ortho, Turf Builder, Hyponex and RoundUp products fill the display case just in time to highlight the peak lawn and garden season.

These displays have offered a way for CEMM Member companies to promote their products to the large audience of faculty and students who are in Fisher Hall every day. Our thanks for your assistance and involvement!
Center for Excellence in Manufacturing Management

Member Companies

ABB, Inc.
Boehringer Ingelheim/Roxane
Copeland Corporation / Division of Emerson Electric
Crane Plastics Company
Diebold, Incorporated
Greif Inc.
Lancaster Colony
Longaberger Company
Mettler Toledo
OASIS Corporation

Rolls-Royce Energy Systems, Inc.
Ross Products / Division of Abbott Laboratories
The Scotts Company
Sonoco-Phoenix
Technegas, Inc.
TI Automotive
The Timken Company
Tosoh SMD, Inc.

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