Many managers utilize Kaizen events to facilitate lean change within their organization. Typically, these events assemble a cross-functional team from various levels in the organization to quickly solve a problem using lean tools. While Kaizen events may last several days or weeks, some events may be completed within a few hours. At this event, members of the COE participated in a four-hour kaizen event at Diamond Innovations.

Diamond Innovations, a manufacturer of superabrasives, has been using Kaizen events as a part of their Lean journey. During this interactive event, the various skills of the attendees were utilized to improve two real processes. The event focused on improving the consistency of a production process and order fulfillment process using error-proofing methods. Through this event, the participants experienced the process and power of kaizen.