Lean Six Sigma Solutions Breakfast

Wednesday, October 17, 2012
7:00 – 9:00am

Late to the Party: The Challenges and Opportunities of Lean Six Sigma Deployment in Healthcare

Speaker: Marti Beltz, PhD (ABD)
Independent Hospital and Healthcare Professional

We’ll start with a quick look at the “big picture”; one healthcare quality professional’s experience introducing LSS to the industry over the last ten years. While some examples are unique to healthcare, most will recognize similar challenges and opportunities in their own industry. With a nod to projects common to healthcare like patient safety and laboratory specimen flow, you’ll hear stories about some very inventive uses for LSS in healthcare; real projects, real hospitals, real improvement. And, our time together will be seasoned with examples of the presenter’s highest-impact-lowest-effort activities; built to engage even the most skeptical of the methodology.

Marti Beltz leverages 20 years of experience in quality, as well as graduate study in psychology, health education, applied statistics, and research to maximize organizational potential at the interface of people, process, and outcomes. She has been an independent consultant many hospital systems and currently holds a contract with the National Quality Center. Marti’s certifications include Master: Six Sigma Black Belt and Certified Professional Healthcare Quality. She is the primary content developer/instructor for ASQ courses including, “Lean Six Sigma for Healthcare Black Belt and Green Belt”, “Leading Lean Teams in Healthcare” and “PDSA/The 7 Quality Tools”, and she is currently a project certification reviewer for MoreSteam’s Six Sigma courses. She has served on the Board of Examiners, Baldrige National Quality Award (2007, 2008, 2010); as a Judge for ASQ’s International Team Excellence Award and several state/national hospital awards; and as member of the Board of Directors for MassExcellence. Marti is a keynote speaker for many state, regional, and national conferences including Quality Institute for Healthcare, World Conference on Quality and Improvement, Society for Clinical Data Management, Quality Health Resources, and The Partnership for Excellence. Marti served as a key contributor and editor to the book, Journey to Excellence: How Baldrige Health Care Leaders Succeed. She is co-author of the book, Root Cause Analysis in Healthcare: A Step-by-Step Guide, and is Guest Essayist for ASQ’s Healthcare Update.