OPERATIONS MANAGEMENT

Fisher College of Business
Undergraduate Specialization
What is Operations Management?

Operations management professionals seek to improve a company’s productivity through the effective and efficient production and distribution of outputs.
More on Operations Management

• Outputs can be tangibles (e.g., manufactured goods, utilities) or intangibles (e.g., transportation services, health care and public safety services, financial services)

• To perform successfully, these productive pipelines must be carefully designed, staffed, and operated to convert the appropriate inputs of materials, components, customers, energy, and information into the desired outputs
General Preparation

Students wishing to pursue OM are suggested to possess the following abilities:

- **visualize long-term needs** as well as **manage short-run programs**
- **evaluate information from multiple sources** and **make decisions** for actions based on that information
- **work with people and teams** to achieve the desired outcome
OM Graduates Find Jobs In…

- Product manufacturing and transportation industries that deliver goods
- Service sector companies including banking, insurance and government agencies

Typical Duties & Responsibilities include:

- Operations Scheduling and Control
- Process Methods and Planning
- Forecasting, Purchasing and/or Production Planning
- Inventory Planning and Control
- Quality Management
- Warehouse Management and Customer Service
- Traffic Management and Distribution
Sample Employers

Product Manufacturing & Transportation
Amazon
Cardinal Health
Ford Motor Company
L Brands

Service Sector
Deloitte
EY
JPMorgan Chase & Co.
PNC
Operations Management Salaries

Fisher College of Business
Average Operations Salaries (2017-2018)

Full-time $56,198/year
Intern $2,880/month

Operations Undergraduate Ranking
Job Outlook for Operations Management

- Employment of operations research analysts and logisticians is projected to grow 30% from 2014 to 2024, much faster than the average for all occupations.
- As technology advances and companies seek efficiency and cost savings, demand for operations research analysis should continue to grow.
- See the Occupational Outlook Handbook for additional information: http://www.bls.gov/oco/
Student Organizations

Buckeye Operations Management Society (BOMS)
BOMS provides students the opportunity to network with professionals, peers, and faculty members in an informal setting. The organization aims to serve as the premier recruiting resource for companies seeking Fisher’s best operations students.

Purchasing and Supply Management Association
The Purchasing and Supply Management Association’s mission is to provide Ohio State students with educational, professional, and social opportunities in the field of operations management.
Other Professional Resources

• Center for Operational Excellence
  • [http://fisher.osu.edu/centers/coe/](http://fisher.osu.edu/centers/coe/)

• Association for Operations Management (APICS)
  • [http://www.apics.org](http://www.apics.org)
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Operations Management Specialization Course Information