

**The Center for Operational Excellence
Undergraduate Business Women's Association
Graduate Women In Business and
Operations & Logistics Management Association**

**Proudly Present:
Women in Operations Management Leadership Forum**

Friday, November 3, 2006
The Fisher College of Business
140 Pfahl Hall - 8:30 a.m.



Carol A. Christobek, Business Process Redesign Manager at Ashland, Inc., will discuss the successes and challenges of her career in Operations Management. Carol leads the global implementation of continuous improvement processes at Ashland.

Carol has responsibility for supporting the implementation of Ashland's corporate process centering effort. She works with a number of business mega-processes including Customer Acquisition (selling), Source to Pay (procurement), Responsible Care (environmental, health, and safety), and Maintain Integrity and Protect the Company (legal and regulatory compliance). Carol also works directly with the Ashland Chemical

Sector Supply Chain Process Council, and the Estimating and Bidding Process within APAC, Inc., part of Ashland's Transportation sector.

Carol previously served as the Project Manager for FOReSIGHT, the implementation of SAP R/3 in the Ashland Distribution Company, and prior to that was the Quality Director for Ashland Chemical Company. She is a senior member of ASQ, and was an examiner for the Malcolm Baldrige National Quality Award from 1993 to 1997. Carol has over twenty-five years experience as a quality professional in both manufacturing and distribution, and has been the project manager for multiple ISO 9000 registrations in manufacturing environments. She has taught Total Quality Management courses in the MBA programs at both Temple University and Philadelphia College of Textiles and Science, and acted as a staff consultant to industry for both schools.

If you would like to attend this forum,
please register by sending an e-mail to:
Jackie McClure (mcclure.92@osu.edu)