

A. Michael Knemeyer, Ph.D.

Professor of Logistics
Fisher College of Business
The Ohio State University
Columbus, OH (USA) 43210

Dr. A. Michael Knemeyer, CTL is a Professor of Logistics at the Fisher College of Business, The Ohio State University. Michael received a B.S.B.A. in Business Logistics and Marketing from John Carroll University, where he was named the outstanding logistics student in his graduating class. His Ph.D. is from the University of Maryland, College Park, where he majored in Logistics, and minored in Marketing and Research Methods. His dissertation focusing on logistics outsourcing won the Institute for Supply Management (ISM) outstanding dissertation award. He has held previous faculty positions at John Carroll University, University of North Florida and West Virginia University.

Dr. Knemeyer is a Research Fellow for the National Center for the Middle Market and a Research Associate for the Global Supply Chain Forum, both located at Ohio State's Fisher College of Business. His research interests include logistics outsourcing, supply chain relationships and supply chain management. Michael was awarded the 2006 ISM Senior Research Fellowship, which is intended to support emerging scholars that have demonstrated exceptional academic productivity in research and teaching. His work has been accepted for publication in leading journals, including *Harvard Business Review*, *California Management Review*, *Supply Chain Management Review*, *Journal of Business Logistics*, *Journal of Operations Management*, *Journal of Supply Chain Management*, the *International Journal of Logistics Management*, *Transportation Journal* and *International Journal of Physical Distribution and Logistics Management*. Michael's research has also been cited in *World Trade Magazine* and the *Wall Street Journal*. He is co-author of two books: *Contemporary Logistics* (Prentice Hall, 2014) and *Building High Performance Business Relationships* (Supply Chain Management Institute, 2010) as well as contributing chapters to three other books. Michael has received various awards for his research, including the 2013 Bernard J. LaLonde Award from the *Journal of Business Logistics*.

Dr. Knemeyer teaches a variety of undergraduate, graduate and doctoral level courses at the Fisher College of Business. He has served on several dissertation committees both in the United States and Europe. Michael is a frequent speaker at academic conferences, executive education seminars, and professional meetings. He has taught over 100 individual sessions of executive education at locations in the United States, Europe, Asia and South America. He has received recognition for excellence in teaching at the University of Maryland and The Ohio State University.

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CURRENT POSITION

Professor of Logistics, Fisher College of Business, The Ohio State University

EDUCATION

University of Maryland College Park, MD

- Ph.D. in Logistics, Robert H. Smith School of Business, 2000.
- Recipient of a National Association of Purchasing Management (NAPM) Doctoral Dissertation Grant in 1999.
- Recipient of a University of Maryland Krowe Teaching Award in 1999.

John Carroll University Cleveland, OH

- Bachelor of Science in Business Administration, Logistics, 1991.
- Selected by John Carroll faculty as The Outstanding Logistics Graduate, 1991.

PROFESSIONAL EXPERIENCE

The Ohio State University	2015 – present	Professor	Columbus, OH
	2010 – 2015	Associate Professor	
	2003 – 2010	Assistant Professor	
John Carroll University	2002 – 2003	Assistant Professor	Cleveland, OH
University of North Florida	2001 – 2002	Assistant Professor	Jacksonville, FL
West Virginia University	1999 – 2001	Assistant Professor	Morgantown, WV
University of Maryland	1996 – 1999	Graduate Assistant	College Park, MD
CSX Intermodal	1992 – 1996	Analyst	Hunt Valley, MD
Anixter Brothers	1991 – 1992	Account Representative	Cleveland, OH

RESEARCH

Journal Articles

- Brockhaus, S., S.E. Fawcett, W. Kersten, and A.M. Knemeyer. "A Framework for Benchmarking Product Sustainability Efforts: Using Systems Dynamics to Achieve Supply Chain Alignment," *Benchmarking: An International Journal*, Vol. 23, No. 1, (2016), pp. 127-164.
- Fawcett, S.E., S. Brockhaus, A.M. Knemeyer, and A. Fawcett. "Sustainability as Strategy: Caught in the Luxury Trap," *Supply Chain Management Review*, Vol. 19, No. 6, pp 16-25.
- Grimm, C., A.M. Knemeyer, M. Polyviou and X. Ren, "Supply Chain Management Research in Management Journals: A Review of Recent Literature (2004-2013)," *International Journal of Physical Distribution & Logistics Management*, Vol. 45, No. 5, (2015), pp. 404-458.
- Hofer, A.R., A.M. Knemeyer and P.R. Murphy, "Achieving and Exceeding Logistics Outsourcing Expectations in Brazil: A Replication Study," *Transportation Journal*, Vol.54, No. 3, (2015), pp. 339-367.
- Knemeyer, A.M. and S.E. Fawcett, "Supply Chain Design and Integration: Why Complex Collaborative Systems are Easy to Talk About But Hard To Do," *Journal of Business Logistics*, Vol. 36, No. 3, (2015), pp. 301-302.
- Saldanha, J.P., J.E. Mello, A.M. Knemeyer and V. Vijayaraghavan, "Coping Strategies for Overcoming Constrained Supply Chain Technology: An Exploratory Study," *Transportation Journal*, Vol. 54, No. 3, (2015), pp. 368-404.
- Saldanha, J.P., J.E. Mello, A.M. Knemeyer and V. Vijayaraghavan, "Implementing Supply Chain Technologies in Emerging Markets: An Institutional Theory Perspective," *Journal of Supply Chain Management*, Vol. 51, No. 1, pp. 5-26.
- Brockhaus, S., W. Kersten, and A.M. Knemeyer, "Where Do We Go From Here? Progressing Sustainability Implementation Efforts Across Supply Chains?" *Journal of Business Logistics*, Vol. 34, No. 2, (2013), pp. 167-182.
- Goldsby, T., A.M. Knemeyer, J.W. Miller, and C.M. Wallenburg, "Measurement and Moderation: Finding the Boundary Conditions in Logistics and Supply Chain Research," *Journal of Business Logistics*, Vol. 34, No. 2, (2013), pp. 109-116.
- Winter, M. and A.M. Knemeyer, "Exploring the Integration of Sustainability and Supply Chain Management: Current State and Opportunities for Future Research," *International Journal of Physical Distribution & Logistics Management*, Vol. 43, No. 1, (2013), pp. 18-38. – 2013 IJPDLM Outstanding Paper Award
- Leuschner, R., D.M. Lambert and A.M. Knemeyer, "Logistics Performance, Customer Satisfaction, and Share of Business: A Comparison of Primary and Secondary Suppliers," *Journal of Business Logistics*, Vol. 33, No. 3, (2012), pp. 210-226.
- Rossiter Hofer, Adriana, A.M. Knemeyer and P.R. Murphy, "The Roles of Procedural and Distributive Justice in Logistics Outsourcing Relationships," *Journal of Business Logistics*, Vol. 33, No. 3 (2012), pp. 196-209. – 2013 Bernard J. La Londe Best Paper Award

- Knemeyer, A.M. and R.W. Naylor, "Using Behavioral Experiments to Expand Our Horizons and Deepen Our Understanding of Logistics and Supply Chain Decision-Making," *Journal of Business Logistics*, Vol. 32, No. 4, (2011), pp. 296-302.
- Wallenburg, C.M., D.L. Cahill, A.M. Knemeyer and T.J. Goldsby, "Commitment and Trust as Drivers of Loyalty in Logistics Outsourcing Relationships: Cultural Differences Between the United States and Germany," *Journal of Business Logistics*, Vol. 32, No. 1, (2011), pp. 83-98.
- Cahill, D. T.J. Goldsby, A.M. Knemeyer and C.M. Wallenburg, "Customer Loyalty in Logistics Outsourcing Relationships: An Examination of Moderating Effects of Conflict Frequency," *Journal of Business Logistics*, Vol. 31, No. 2, (2010), pp. 253-277.
- Eroglu, C. and A.M. Knemeyer, "Exploring the Potential Effects of Forecaster Motivational Orientation and Gender on Judgmental Adjustments of Statistical Forecasts," *Journal of Business Logistics*, Vol. 31, No. 1, (2010), pp. 179-195.
- Wallenburg, C.M., A.M. Knemeyer, T.J. Goldsby, and D.L. Cahill, "Developing a Scale for Proactive Improvement within Logistics Outsourcing Relationships," *International Journal of Logistics Management*, Vol. 21, No. 1, (2010), pp. 5-21. – 2011 IJLM Highly Commended Paper Award
- Wallenburg, C.M., D. Cahill, T.J. Goldsby and A.M. Knemeyer, "Logistics Outsourcing Performance and Loyalty Behavior: Comparisons between Germany and the United States," *International Journal of Physical Distribution & Logistics Management*, Vol. 40, No. 7, (2010), pp. 579-602. – 2011 IJPDLM Highly Commended Paper Award
- Hofer, A.R., A.M. Knemeyer, and M.E. Dresner, "Antecedents and Dimensions of Customer Partnering Behavior in Logistics Outsourcing Relationships," *Journal of Business Logistics*, Vol. 30, No. 2, (2009), pp. 141-159.
- Hofer, A.R. and A.M. Knemeyer, "Controlling for Logistics Complexity: Scale Development and Validation," *International Journal of Logistics Management*, Vol. 20, No. 2, (2009), pp. 187-200.
- Knemeyer, A.M., W. Zinn and C. Eroglu, "Proactive Planning for Catastrophic Events in Supply Chains," *Journal of Operations Management*, Vol. 27, No. 2, (2009), pp. 141-153.
- Deepen, J., T.J. Goldsby, A.M. Knemeyer and C.M. Wallenburg, "Beyond Expectations: An Examination of Logistics Outsourcing Goal Achievement and Goal Exceedance," *Journal of Business Logistics*, Vol. 29, No. 2, (2008), pp. 75-105.
- Rabinovich, E., A.M. Knemeyer and C.M. Mayer, "Why Do Internet Commerce Firms Incorporate Logistics Service Providers in Their Distribution Channels? The Role of Transaction Costs and Network Strength," *Journal of Operations Management*, Vol. 25, (2007), pp. 661-681.
- Rabinovich, E. and A.M. Knemeyer, "Logistics Service Providers in Internet Supply Chains," *California Management Review*, Vol. 48, No. 4, (2006), pp. 84-108.
- Knemeyer, A.M. and P.R. Murphy, "Exploring the Potential Impact of Relationship Characteristics and Customer Attributes on the Outcomes of Third-Party Logistics Arrangements," *Transportation Journal*, Vol. 44, No. 1, (2005), pp. 5-19.

- Knemeyer, A.M. and P.R. Murphy, "Is the Glass Half Full or Half Empty?: An Examination of User and Provider Perspectives Towards Third-Party Logistics Relationships," *International Journal of Physical Distribution & Logistics Management*, Vol. 35, No. 10, (2005), pp. 708-727.
- Lambert, D.M. and A.M. Knemeyer, "We're In This Together," *Harvard Business Review*, Vol. 82, No. 12, (December 2004), pp. 114-122. (Reprinted in, "21st Century Supply Chain Collection," *Harvard Business Review*, 2004 and "*Harvard Business Review on Supply Chain Management*," Harvard Business School Press, 2007)
- Lambert, D.M., A.M. Knemeyer and J.T. Gardner, "Supply Chain Partnerships: Model Validation and Implementation," *Journal of Business Logistics*, Vol. 25, No. 2, (2004), pp. 21-42.
- Knemeyer, A.M. and P.R. Murphy, "Evaluating the Performance of Third-Party Logistics Arrangements: A Relationship Marketing Perspective," *Journal of Supply Chain Management: A Global Review of Purchasing & Supply*, Vol. 40, No. 1, (Winter 2004), pp. 35-51.
- Rogers, D.S., Lambert, D.M. and A.M. Knemeyer, "The Product Development and Commercialization Process," *International Journal of Logistics Management*, Vol. 15, No. 1, (2004), pp. 43-56.
- Knemeyer, A.M. and P.R. Murphy, "Promoting the Value of Logistics to Future Business Leaders: An Exploratory Study Using a Principles of Marketing Experience," *International Journal of Physical Distribution & Logistics Management*, Vol. 34, No. 10, (2004), pp. 775-792.
- Bolumole, Y., A.M. Knemeyer and D.M. Lambert, "The Customer Service Management Process," *International Journal of Logistics Management*, Vol. 14, No. 2, (2003), pp. 15-31.
- Knemeyer, A.M., T.M. Corsi and P.R. Murphy, "Logistics Outsourcing Relationships: Customer Perspectives," *Journal of Business Logistics*, Vol. 24, No. 1, (2003), pp. 77-109.
- Knemeyer, A.M., T.G. Ponzurick and C.M. Logar, "A Qualitative Examination of Factors Affecting Reverse Logistics Systems," *International Journal of Physical Distribution & Logistics Management*, Vol. 32, No. 6, (2002), pp. 455-479.
- Knemeyer, A.M. and P.R. Murphy, "Academic and Career Issues in Logistics," *Journal of Transportation Law, Logistics and Policy*, Vol. 69, No. 4, (2002), pp. 411-429.
- Knemeyer, A.M. and P.R. Murphy, "Logistics Internships: Employer and Student Perspectives," *International Journal of Physical Distribution & Logistics Management*, Vol. 32, No.2, (2002), pp. 135-152.
- Knemeyer, A.M. and P.R. Murphy, "Just Do It: Educators' Views on Logistics Internships," *Defense Transportation Journal*, Vol. 57, No. 6, (December 2001), pp. 6-10.
- Knemeyer, A.M. and P.R. Murphy, "Logistics Internships: Employer Perspectives," *Transportation Journal*, Vol. 45, No. 4, (Fall 2001), pp. 16-26.
- Knemeyer, A.M. and P.R. Murphy, "A Taste of the "Real" World: Suggestions for Improving the Effectiveness of the Logistics Internship Experience," *Defense Transportation Journal*, Vol. 56, No. 5, (October 2000), pp. 8-16.

- Knemeyer, A.M., P.R. Murphy and R.F. Poist, "Opportunities for Women in Logistics: An Analysis of Student Perspectives," *Transportation Journal*, Vol. 43, No. 1, (1999), pp. 34-41.
- Corsi, T.M., R.J. Windle, and A.M. Knemeyer, "Evaluating the Potential Impact of Interstate Highway Rights-of-Way Commercialization on Economic Activity at Interchanges," *Transportation Journal*, Vol. 43, No. 2, (1999), pp. 16-25. – Results of study cited in *Wall Street Journal*
- Murphy, P.R., J.M. Daley and A.M. Knemeyer, "Comparing Logistics Management in Small and Large Firms: An Exploratory Study," *Transportation Journal*, Vol. 43, No. 3, (1999), pp.18-25.
- Knemeyer, A.M., P.R. Murphy and R.F. Poist, "Do You Think I'm Sexy?: Suggestions for Improving the Attractiveness of the Logistics Major," *Journal of Transportation Law, Logistics and Policy*, Vol. 66, No. 1, (Fall 1998), pp. 54-64.

Works in Progress

- Miller, J.W., J.P. Saldanha, M.J. Rungtusanatham, and A.M. Knemeyer. "How Does Driver Turnover Affect Motor Carrier Safety Performance and What Can Managers Do About It?" Target: *Journal of Business Logistics*.
- Miller, J.W., J.P. Saldanha, M.J. Rungtusanatham, A.M. Knemeyer, and T.J. Goldsby, "How Does Electronic Monitoring Affect Hour-of-Service Compliance." Target: *Production and Operations Management (Industry Clusters)*.
- Schwieterman, M.A., T.J. Goldsby, M.J. Rungtusanatham, and A.M. Knemeyer, "Supply Chain Portfolio Structure: With How Many Suppliers and Customers Should a Firm Do Business?" Target: *Journal of Business Logistics*
- Schwieterman, M.A., J.W. Miller, K.L. Croxton and A.M. Knemeyer, "A Strong Inference Test of Competing Predictions Regarding Power in Supplier Portfolios" Target: *Journal of Operations Management*

Books

- Murphy, P.M. and A.M. Knemeyer, "*Contemporary Logistics*" 11th Edition (2014), Upper Saddle River, NJ, Prentice Hall.
- Lambert, D.M., A.M. Knemeyer and J.T. Gardner, "*Building High Performance Business Relationships*," 1st Edition (2010), Sarasota, FL, Supply Chain Management Institute.

Book Chapters

- Co-author on five chapters in, "*Supply Chain Management: Processes, Partnerships, Performance*", 1st edition (2004); 2nd edition (2006); Chinese edition – Peking University Press (2007); 3rd edition (2008) and 4th edition (2014). Douglas M. Lambert, Editor, Sarasota, FL, Supply Chain Management Institute.
 - Knemeyer, A.M., D.M. Lambert and S.J. Garcia-Dastugue, "The Customer Service Management Process" – adapted from journal article appearing in the *International Journal of Logistics Management* in 2003.

- Rogers, D.S., D.M. Lambert and A.M. Knemeyer, "The Product Development and Commercialization Process" – adapted from journal article appearing in the *International Journal of Logistics Management* in 2004.
- Lambert, D.M., A.M. Knemeyer and J.T. Gardner, "Developing and Implementing Partnerships in the Supply Chain" – adapted from journal article appearing in the *Journal of Business Logistics* in 2004.
- Lambert, D.M., A.M. Knemeyer, K.L. Croxton and S.J. Garcia-Dastugue, "Supply Chain Management: The Next Steps"
- Lambert, D.M., A.M. Knemeyer, and S.J. Garcia-Dastugue, "Supply Chain Mapping"
- Co-author on a chapter in, "*Handbuch Kontraktlogistik: Das Management Komplexer Logistikdienstleistungen*" (Contract Logistics Handbook: The Management of Complex Logistics Services), 1st Edition (2007), Wolfgang Stolzle, Jurgen Weber, Erik Holmann, and Carl M. Wallenburg, Editors, Weinheim, Germany, Wiley-VCH.
 - Goldsby, T.J. and A.M. Knemeyer, "Contract Logistics in North America"
- Co-author on a chapter in, "*Business Performance Measurement: Theory and Practice*, 2nd Edition (2007), Andy Neely, Editor, Cambridge, United Kingdom, Cambridge University Press.
 - Lambert, D.M. and A.M. Knemeyer, "Measuring Performance: The Supply Chain Management Perspective"

Research Awards

National Center for the Middle Market (NCMM)

- Received a 2015 NCMM Research Grant, which is intended to support research focused on the middle market.

Academy of Management (AOM) and Institute for Supply Management (ISM)

- Received the 2015 ISM Best Paper Session at the Academy of Management for my article: Webb, G.S., A.M. Fawcett, S.E. Fawcett, S. Brockhaus, and A.M. Knemeyer. "Relational Evolution: The Role of Managerial Commitment on Collaborative Transformation." In *Academy of Management Proceedings*, vol. 2015, no. 1, p. 18636. Academy of Management, 2015.

International Journal of Physical Distribution & Logistics Management (IJPDLM)

- Received the 2013 IJPDLM Outstanding Paper Award for my article: Winter, M. and A.M. Knemeyer, "Exploring the Integration of Sustainability and Supply Chain Management: Current State and Opportunities for Future Research," *International Journal of Physical Distribution & Logistics Management*, Vol. 43, No. 1, (2013), pp. 18-38.
- Received the 2011 IJPDLM Highly Commended Paper Award for my article: Wallenburg, C.M., D. Cahill, T.J. Goldsby and A.M. Knemeyer, "Logistics Outsourcing Performance and Loyalty Behavior: Comparisons between Germany and the United States," *International Journal of Physical Distribution & Logistics Management*, Vol. 40, No. 7, (2010), pp. 579-602.

Council of Supply Chain Management Professionals (CSCMP)

- Received the 2013 Bernard J. La Londe Best Paper Award for my article: Hofer, A. R., Knemeyer, A. Michael, Murphy, P. R., "The Roles of Procedural and Distributive Justice in Logistics Outsourcing Relationships," *Journal of Business Logistics*, Vol. 33, No. 3, (2012), pp. 196-209.

National Center for the Middle Market (NCMM)

- Received a 2012 NCMM Research Grant, which is intended to support research focused on the middle market.

International Journal of Logistics Management (IJLM)

- Received the 2011 IJLM Highly Commended Paper Award for my article: Wallenburg, C.M., A.M. Knemeyer, T.J. Goldsby, and D.L. Cahill, "Developing a Scale for Proactive Improvement within Logistics Outsourcing Relationships," *International Journal of Logistics Management*, Vol. 21, No. 1, (2010), pp. 5-21.

Institute for Supply Management (ISM)

- Received the 2006 ISM Senior Research Fellowship, which is intended to support emerging scholars. In general, the award is for an assistant or associate professor (or of equivalent status) at their institution that has demonstrated exceptional academic productivity in research and teaching.

Fisher College of Business CIBER

- Awarded Global Competence Awards for my research proposals in 2005, 2006 and 2010 from CIBER.

TEACHING

Undergraduate/Graduate/Doctoral

- Logistics Management (M&L 780/3380), 2003-present. This undergraduate course provides an understanding of key logistics concepts and issues affecting the movement and storage of goods. Average evaluation: 4.5/5.0.
- Transportation Management (M&L 784/4387), 2003-2006. This undergraduate course provides an understanding of key transportation concepts and issues affecting the movement of people and goods. Average evaluation: 4.6/5.0.
- Supply Chain Management (M&L 785/4383), 2006-present. This undergraduate course provides an understanding of the key processes that represent supply chain management. Average evaluation: 4.6/5.0.
- Logistics Management (M&L 880/7380), 2006-present. This graduate course provides an understanding of key logistics concepts and issues affecting the movement and storage of goods. Average evaluation: 4.3/5.0.
- Supply Chain Management (M&L 885/7383), 2006-present. This graduate course provides an understanding of the key processes that represent supply chain management. Average evaluation: 4.4/5.0.

- Supply Chain Implementation (M&L886/7384), 2008. This graduate course applies the concepts learned in M&L 885/7383. Average evaluation: 4.8/5.0.
- i4 Europe (MHR 7020), 2012 and 2013. This graduate course provides an understanding of business issues in the European Union. Course involves applied consulting projects for European companies as well as travel in the EU to present projects.
- Logistics Research Seminar (M&L 8380), 2012-present. This doctoral course focuses on review and development of research within the logistics discipline.

Executive Education

Fisher College of Business – Columbus, OH

- Teach on executive education programs within the Fisher College of Business. In total, I have served as a faculty instructor for more than 100 individual sessions of executive education since joining the Fisher faculty in 2003. My evaluations have been consistently above 6.0 on a 7.0 scale.

Kuehne Logistics University – Hamburg, Germany

- Teach on executive education programs as part of relationship between the Fisher College of Business Logistics group and the Kuehne Logistics University. Courses are taught in the United States and Germany.

GS1 – Lima, Peru

- Teach on executive education programs as part of relationship between the Fisher College of Business Logistics group and the GS1. Courses are taught in Peru.

Teaching Awards

Fisher College of Business Pace Setter

- Awarded the 2007 Daniel Westerbeck Undergraduate Teaching Excellence Award. The award recognizes a Fisher College of Business faculty member for teaching excellence, based on input from students.

Smith College of Business Krowe Teaching Award

- Awarded the 1999 Krowe Teaching Award. The award recognizes a Smith College of Business PHD student for teaching excellence, based on input from students.

SERVICE

- Serve as the PHD Coordinator for the Logistics Program, 2016 – present.
- Serve as the point person for our logistics doctoral program.

- Serve on the Columbus Regional Logistics Council, 2014-present.
 - Provide feedback on educational initiatives associated with the council's efforts to promote logistics in central Ohio.
- Serve as an Associate Editor for the *Journal of Business Logistics*, 2016-present.
- Served on the Fisher UG Program committee, 2014-2015.
 - Assisted in decisions regarding program design and requirements.
- Served on the Fisher MBA Program committee, 2010-2015.
 - Assisted in decisions regarding program design and requirements.
- Served as Dialogue Editor for *Journal of Business Logistics*, 2014-2015.
 - Assisted in promoting and editing of manuscripts submitted to the Dialogue section of the *Journal of Business Logistics*.
- Served as Newsletter Editor for *Journal of Business Logistics*, 2012-2013
 - Assisted in promoting, developing and editing of content for the JBL Newsletter.
- Serve as faculty advisor for a Fisher College of Business Global Applied Projects (GAP) program student team working for Volcano Corporation, 2014. Students will develop and present a logistics focused consulting project in consultation with Volcano in Brussels, Belgium.
- Served as Fisher College of Business faculty advisor for six study abroad trips to Europe, 2005-2013. The programs provided international business exposure to over 100 Fisher undergraduate and graduate students since I joined the faculty. Countries visited include: Germany, Poland and Ireland. The program evolved from a company and cultural visits model to one that also included coursework and applied international business projects for companies such as Nestle, Airbus and Intel.
- Serve on the Editorial Review Board of *Journal of Business Logistics*, *Journal of Supply Chain Management*, *International Journal of Physical Distribution & Logistics Management*, *International Journal of Logistics Management* and the *Journal of Purchasing and Supply Management*.
- Provided ad-hoc manuscript reviews for the *Journal of Operations Management*, *Decision Sciences*, *International Journal of Operations and Production Management*, *Journal of the Academy of Marketing Science*, *Transportation Research – Part E*, *Transportation Journal*, *Illinois-Indiana Sea Grant Program*, *CSCMP Undergraduate Paper Competition*, *Wiley Encyclopedia of Operations Research and Management Science*, *Fisher CIBER Research Grants* and *CSCMP Educator's Conference*.
- Serve as faculty advisor to the *Operations and Logistics Management Association* (OLMA), an active graduate student organization, 2005-present. Attend the general membership meetings, hold officer meetings every quarter, maintain active communication with the President and meet with the other officers as necessary. As a result of this position, I also serve as a key point of contact for companies requesting to talk to a faculty member about recruiting or other opportunities to become more involved with Fisher students.

- Serve as faculty advisor for *Operations and Logistics Management Graduate Case Team*, 2005-present. Advise the operations and logistics graduate case team that competes each year in the International Graduate Logistics Case Competition in Fayetteville, AR. The team includes both MBA and MBLA students.
- Served as faculty advisor for *Deloitte Supply Chain Graduate Case Team*, 2014. Advised the operations and logistics MBA case team that competed in the Deloitte competition in State College, PA.
- Served as *Associate Examiner for the American Society of Transportation and Logistics (AST&L)*, 1999-2015. Created and graded certification exams dealing with Legal Issues in Transportation and Logistics from 1999 to 2004. In 2005, developed a new certification module on Supply Chain Management and became the associate examiner for this module. Served on their Board of Examiners, which provides guidance to AST&L leadership with respect to the education and certification activities provided by their organization.
- Provided lectures to outside programs/universities including Center for Innovative Food Technology (talk on supply chain relationships), World Trade Magazine (conducted Webinar on Supply Chain Relationships), COSI (bi-annual distance education program for high school students across the country on how mathematics is used in logistics), Society of Logistics Engineering (SOLE), Council of Supply Chain Management Professionals (CSCMP), Production and Operations Management (POMS), University of Kentucky, Air Force Institute of Technology, South China University of Technology, Technical University of Hamburg Harburg (TUHH), Technical University of Berlin, WHU and the University of Maryland.
- Taught example class for the Visit Fisher program targeted towards potential incoming high school students and their parents, 2014.
- Serve on dissertation and general examination committees, 2003-present
 - General examinations – Mikaella Polyviou, Matt Schwieterman, Jason Miller, Rudi Leuschner, Ping Wang, Cuneyt Eroglu, Angela Lewis, Francois Charvet, Tim Petitt, Matias Enz, Julie Higgins (Sports Management), Yijun Zhu (Industrial and Systems Engineering) and Ellie Hwi Jung Kim (Art Education).
 - Dissertation committees – Sebastian Brockhaus (TUHH), Matt Schwieterman, Rudi Leuschner, Ping Wang, Cuneyt Eroglu, Angela Lewis, Francois Charvet, Matias Enz, and Adriana Rossiter (University of Maryland).
 - Dissertation chair – Jason Miller (co-advisor with M. Rungtusanatham) – CSCMP Doctoral Dissertation Award and Mikaella Polyviou (co-advisor with M. Rungtusanatham) – ISM Dissertation Proposal Award
- Logistics Program Committee, 2003 – current
 - Review Ph.D. applicants and help make admissions decisions, annually
 - Assist in decisions regarding program design and requirements
- Logistics Executive Education Committee, 2003 – current
 - Assist in decisions regarding Executive Education programs in Logistics and Supply Chain Management offered by the Fisher College of Business.

- Logistics Faculty Recruiting Committee, 2005 and 2013
 - Served on two successful recruiting committees. Interviewed candidates for faculty positions and helped determine who should receive an offer.
- Logistics Selective Investment Proposal Committee, 2005
 - Contributed to the development of the Logistics Selective Investment Proposal that was forwarded to the University administration for possible funding. Keely Croxton and I took the lead in coordinating and producing the final proposal.
- Served as track chair for “Strategic Planning in the Supply Chain” at the 2007 Council of Supply Chain Management Professionals (CSCMP) Annual Conference. The track was the 2nd most attended at the conference out of 27.
- Served as co-track chair (with Keely Croxton) for “Supply Chain Management” at the 2007 Academy of Marketing Science (AMS) Annual Conference.
- Meet with companies and prospective students interested in Fisher College of Business Logistics program.